

## About the James H. Quillen VA Medical Center

The James H. Quillen VA Medical Center is a comprehensive healthcare facility serving the needs of over 50,000 Veterans in Northeast Tennessee, Southwest Virginia, Western North Carolina and Southeast Kentucky. It is a tertiary care facility offering primary care, inpatient care, domiciliary care, nursing home care, home health care and outpatient specialty care in an environment of teaching, research and emergency preparedness.

In addition to providing acute care, the James H. Quillen VA Medical Center offers geriatric and rehabilitation services through its 120-bed Community Living Center. The facility also operates a 295-bed domiciliary that offers a variety of treatment options, which include a homeless inpatient treatment program and homeless outreach.

The medical center includes a VA-staffed Outpatient Clinic in Knoxville, Tennessee with over 12,000 patients receiving care and a CBOC in Morristown, Tennessee. A VA-staffed clinic in Bristol, Virginia opened in December 2008 and can serve up to 5,000 patients when at full capacity. The VA-staffed clinic in Norton, Virginia was opened in March 2008 and will serve up to 3,000 Veterans. Additionally, three outreach clinics will open in Jonesville, Vansant and Marion, Virginia as satellite clinics for the Bristol and Norton CBOC's. The Rogersville, Tennessee VA-staffed CBOC opened in May 2009 and will serve 2,000 patients when fully activated. Two additional CBOCs in Sevier and Campbell County, Tennessee are planned in the future.



## Application Instructions

Candidates should submit the following by January 1, 2010:

- Letter of Intent describing personal goals for residency training
- Curriculum Vitae
- Official Transcripts
- Three Personal References (use ASHP recommendation templates)
- Invited Interviewees will be required to present a 20 minute seminar

This program is not participating in the ASHP Resident Matching Program for the 2010 Match. All interviews and appointment decisions will be completed prior to the ASHP Match submission deadline so unselected applicants may still participate in the ASHP Residency Matching program.

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### Apply To:

Adam Seneker, PharmD, BCPS  
Clinical Pharmacy Coordinator  
James H. Quillen VA Medical Center  
Pharmacy Services (119)  
P.O. Box 4000  
Mountain Home, TN 37684  
(423) 926-1171 ext 7158  
Fax (423) 979-3435



## PGY1 Pharmacy Practice Residency 2010-2011

James H. Quillen VA  
Medical Center,  
Mountain Home, TN

*Pharmacy Services (119)  
P.O. Box 4000  
Mountain Home, TN 37684  
(423) 926-1171 ext. 7162*

## Program Overview

JHQVAMC Pharmacy Service provides comprehensive pharmaceutical care to both inpatient and outpatient veterans. With a staff of 30 pharmacists, 24 technicians, 3 student techs, 2 LPNs and administrative and support staff, the program appears large, but in fact, it is one of the most efficient pharmacies in the VA system.

The inpatient pharmacy is open to serve the Veterans and house staff 24 hours a day, 7 days a week. All medications sent to the ward are bar-coded and IVs are bar-coded for both a specific patient and a specific strength of the ordered medication. Two clinical pharmacists work with surgeons and hospitalists in addition to an ID Clinical Pharmacy Specialist and a Clinical Pharmacy Specialist in the Critical Care areas. These pharmacists are able to work closely with the teaching teams, intervening when necessary to provide the most comprehensive pharmaceutical care to our veteran patients.

On the outpatient side, the pharmacy processes 3,000 prescriptions daily from Mountain Home, the State Nursing Home, and the Community Based Outpatient Clinics (CBOCs) of Knoxville, Morristown, Rogersville, Norton and Bristol. Of these prescriptions, approximately 600-800 are filled for window pickup. Prescriptions to be mailed are either filled locally or by the Consolidated Mail Out Pharmacy (CMOP) located in Murfreesboro. Counseling on medications is only one of the patient-centered services provided by this dedicated pharmacy team.

In addition to the inpatient clinical programs, a large part of the Pharmacy Service patient-care programs are located in the outpatient setting. Clinical Pharmacy Specialists manage all medical center warfarin patients, actively participate in metabolic management in Primary Care, and are dedicated team members of the multidisciplinary Diabetes Clinics. Pharmacists are also assigned to the Community Living Center (CLC) and Home Based Primary Care (HBPC) programs, Internal Medicine Clinics and Specialty Clinics. In addition to working in the clinic areas, these pharmacists also manage the non-formulary drug request program.

## Residency Purpose

The James H. Quillen VA Medical Center PGY 1 Pharmacy Practice Residency provides the pharmacy resident with a challenging and comprehensive program to improve clinical, educational, research, and practice management skills. The program will develop the resident's ability to transform accumulated knowledge and clinical experience to a final outcome of improved patient care.

## Learning Opportunities

The resident will rotate through various experiences at the medical center, primary care clinics, outpatient specialty clinics, and community based outpatient clinics. Rotations may include primary care, anticoagulation management, home-based primary care, internal medicine, critical care, infectious disease, nutritional support, long-term care, geriatrics, pharmacoeconomics, and pharmacy practice management. The resident will also participate in patient and staff education, present formal lectures and case discussions, and precept 4th year pharmacy clerkship students. In addition, the resident will conduct a research project during the residency year.



## Eligibility (at time of program matriculation)

- US Citizen
- Graduate of a degree program in pharmacy (Doctor of Pharmacy) from an ACPE accredited school
- Hold an unrestricted, active pharmacy license (or be eligible for licensure in any US state or territory).
- Satisfactory physical examination (may include drug testing)
- English language proficiency

## Stipend and Benefits

- Competitive Stipend
- 13 Paid Vacation Days
- 13 Paid Sick Days
- 10 Paid Holidays
- Travel allowances to ASHP MCM and Spring Residency Conference
- Federal Health/Life Insurance

## Community Profile

Johnson City is located in northeastern Tennessee, and with a population of 60,000, it is the fourth largest metropolitan city in the state of Tennessee. Johnson City is also the largest of the Tri-Cities, which also includes Kingsport and Bristol. Johnson City was established by Henry Johnson in 1856 as "Johnson's Depot," a railroad station that evolved into one of the southeast's major railway centers. Set in a region known as America's First Frontier, Johnson City is "Where the Pioneer Spirit Began"—it is a historically significant and culturally rich community surrounded by an abundance of unspoiled natural beauty. The area is world-renowned for its modern and traditional Appalachian and bluegrass music, art and cuisine, storytelling and outdoor recreation for the whole family throughout all four seasons.